



# Welcome!

South Carolina's #1 Rated Swim School!  
Innovative Curriculum & Passionate Teachers  
2022 Charleston Choice Winner  
Multiple Locations

## MEET OUR STAFF HERE



## Please wear or bring...

- SWIM SUIT
- SUNBLOCK
- CSS APPROVED SWIM DIAPER
- CHANGE OF CLOTHES
- TOWEL
- GOGGLES (OPTIONAL)



## Arrival and Departure

- ARRIVE ONLY 5-10 MINUTES EARLY
- ONE CAR PER FAMILY, PLEASE
- LESSON ENTRY CLOSES 15 MINUTES AFTER START
- DRIVE SLOWLY ON THE STREET/PARKING TO PROTECT SWIMMERS.
- WE CANNOT GUARANTEE EXTENDED LESSONS FOR WEATHER OR TARDINESS
- ENTER POOL ONLY WITH TEACHER'S PERMISSION

## STAY INFORMED

We use this app for urgent updates like cancellations. Please have it downloaded.



**REQUIRED APP: iClass Pro**



## FOLLOW OUR SOCIALS



## CANCELLATIONS AND ABSENCES

Content with Progress and Ready to Complete?

Submit a drop request via the [iClassPro app](#) at least 30 days before your preferred drop date.

### Need to miss a class?



Submit a future absence through your [iClassPro app](#) at least 24 hours ahead. Receive a makeup token after the missed class. Tokens valid for 30 days.

### Inclement Weather

We continue lessons in light rain, cancel for heavy downpours or lightning within 6 miles. Cancellation or 50%+ shortening due to weather gets a makeup token. Updates 30 mins before lesson. Download [iClassPro app](#) for vital notifications.

## CLOSURE DATES



## Billing Details

- CHARGED MONTHLY ON THE 1ST OF THE MONTH UNTIL SEASON END OR DROP DATE WITH 30 DAYS NOTICE GIVEN (NOTE: SEASON LENGTH MAY VARY)
- WE ARE UNABLE TO ISSUE REFUNDS OR CREDIT YOUR ACCOUNT FOR MAKEUP TOKENS OR MISSED CLASSES
- AUTOMATIC PAYMENT IS MADE USING CARD ON FILE
- MINIMUM 12 WEEK COMMITMENT. PERPETUAL LESSONS ARE RECOMMENDED TO BEST MEET YOUR SWIMMING GOALS! REMEMBER, EVERY STUDENT IS DIFFERENT!
- AMOUNT IS BASED ON THE NUMBER OF LESSONS INCLUDED IN THAT MONTH (# OF WEEKS WILL VARY)

## QUESTIONS OR CONCERNS?

E-mail [swimoloquswim@gmail.com](mailto:swimoloquswim@gmail.com) OR Send us a text at (843) 310-9069!

For more answers Frequently Asked Questions, you can view the FAQ section of our website by clicking [here](#).